



INTERNATIONAL OFFICE - ESL SERVICES
THE UNIVERSITY OF TEXAS AT AUSTIN

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October 27, 2009

To Whom It May Concern:

I am writing this letter in support of House of Tutors. I have known and collaborated with House of Tutors owners, administration, and staff for the last 10 years while I have served as Director of English as a Second Language Services at the University of Texas at Austin. During this time, I have found House of Tutors not only provides quality English language instruction, but also offers excellent cultural activities with superior customer service.

First, because House of Tutors is just down the street from us, we often have students who move between our programs. I have always received good reports from former House of Tutors' students. As a result, when we cannot meet the needs of potential ESL students, we send them to the House of Tutors as the next best option. Furthermore, we have subcontracted House of Tutors to provide specialized test preparation training for groups of our international students, and the course evaluations of those students have been excellent.

Second, House of Tutors has been a catalyst for cultural and professional interchange in the Austin area. They always invite other institutions and students to participate in their program activities - be they potlucks, Halloween parties, field trips, or other cultural activities. Several times they have organized publisher fairs or guest lecturers and invited all of the ESL professionals in the area to participate. Furthermore, House of Tutors has found ways to collaborate on projects and training with most of the other schools in the area. This has contributed to a shared sense of good will and camaraderie for all of the ESL programs in the greater Austin area.

Finally, The individualized care and treatment at House of Tutors is beyond compare. The owners are personally involved in every aspect of their programs, and they insist that all of their staff conduct themselves professionally and caringly. The students I know who have studied at House of Tutors often refer to the personal touches, which extend beyond the classroom, as one of the best aspects of the program.

I give my full support and recommendation of House of Tutors to you. They would be an excellent choice for establishing an English Language Program. If you have any further questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink that reads "Michael T. Smith".

Michael T. Smith
Director, ESL Services

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